

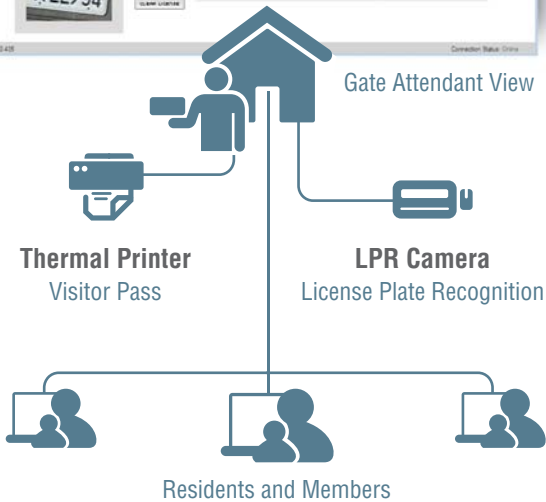
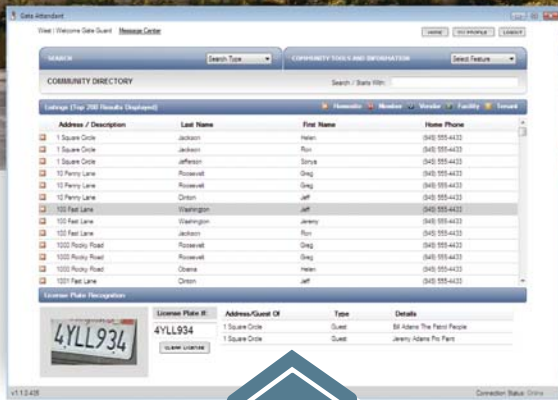


COMMUNITY INTELLIGENCE SOLUTION™

dwellingLIVE®

## VISITOR MANAGEMENT

*Protecting your Community  
from Unauthorized Access*



*The dwellingLIVE Visitor Management System is the premier solution for communities of any type and size who are concerned about controlling who comes and goes in their community. It provides Community Managers and HOAs with a flexible, web-based interface through which they can configure and monitor the system. Gate and Lobby Attendants can expedite visitor and resident access through purpose-built computers, while still maintaining a highly secure and professional image. Residents can manage their guest lists online, knowing that their information is secure and always visible to the Attendants.*

In summary, dwellingLIVE offers the most complete and feature-rich community Visitor Management solution on the market.

Providing increased efficiency and accuracy through these features and benefits:

- Reduce long lines of visitors waiting at gates
- Guest are admitted without repeated calls to residents
- Handwritten passes are a thing of the past
- Gatehouse PCs are kiosked to eliminate unauthorized access
- One-click pass printing
- Optional License Plate Recognition streamlines guest entry
- Barcode scanning for returning visitors
- Resident profile data is visible to attendants
- Daily Activity Reports and Pass-down Notes are automated
- ..... and much more

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### **Internet-Independent Visitor Access:**

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*dwellingLIVE's gate computers are configured to operate even if Internet access is lost at the gatehouse. Attendants continue to access the database as it was at the moment of service loss and all transactions to and from the gate computer are immediately synchronized when Internet service is restored.*

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### **Guest Pass Printing:**

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*Managers can configure passes to the unique needs of their communities without the requirement for special programming. Printer options include direct thermal, thermal transfer and Dymo™ for building lobbies. Print a pass with just one keystroke! Return visitors can be tracked via an optional Bar Code on the pass. Property directions appear on the pass.*

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### **Notifications:**

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*Homeowners and tenants can choose to receive emails or text messages when guests are added to their account or when passes are issued for their address. Abuse can be detected immediately and action taken from anywhere there is an Internet connection.*

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### **dwellingLIVE Call Center:**

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*For a Community whose residents may not use the web interface or those wishing to minimize calls to the gatehouse, the Call Center is an ideal alternative. For a low additional cost to the community or HOA, residents call a dedicated, toll-free number and their guests are visible to the gate attendants in a matter of seconds.*

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### **Total Cost of Ownership:**

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*The TCO of dwellingLIVE's Visitor Management System is considerably less than traditional PC-based systems. Lower up-front system and installation costs enable Property Managers and HOAs to focus their working capital where it is most effective.*

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### **Auto-Dialing Feature:**

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*Attendants can dial a resident's home or mobile phone with a single keystroke through the gate computer - another feature that contributes to making dwellingLIVE's Visitor Management System the most efficient on the market.*

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### **Application Integration:**

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*The Visitor Management System is fully integrated with other dwellingLIVE products, such as Access Control, License Plate Recognition and Community Experience Websites.*

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### **License Plate Recognition:**

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*When integrated with dwellingLIVE LPR, the system provides even more efficiencies. Returning guests can be recognized by their license plates, clipboards are eliminated and gates or barriers can be automatically triggered based on a pre-authorized license plate list.*

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### **Unified, Secure Database:**

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*Managers, property owners and tenants all work through web-based interfaces. Data is stored on dwellingLIVE's secure servers in a SAS-70 compliant facility and is constantly backed up and always available. Data replication keeps gatehouse systems current at all times.*

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### **dwellingLIVE ASU:**

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*As with all dwellingLIVE applications, users can be assured that they are always connected to the latest and greatest versions of software through our **Automated Software Update** feature.*

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### **Order Center:**

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*Managers can order supplies or replacement parts online through dwellingLIVE's Order Center.*





**CitySync LPR Camera with Integrated Overview Camera**  
Provides Image for CCTV

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### ***Manned Gate Option:***

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*dwellingLIVE utilizes LPR in a community setting to assist gate house personnel in identifying new and repeat visitors. Specialized cameras use infrared illumination to allow consistent pictures to be taken at any time of the day or night. Specialized software locates the plate on the image and translates it into computer-readable characters.*

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### ***Unmanned Gate Option:***

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*dwellingLIVE's LPR system can also be utilized at unmanned gates. After the license plate is read, the system will look up the plate number in a 'white list' – a list of all license plates that are allowed access into and out of the community. When a match is made to the white list, an electronic relay is activated to automatically open the gate or barrier arm.*

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### ***Application Integration:***

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*The License Plate Recognition System seamlessly integrates with other dwellingLIVE products, such as its Access Control and Visitor Management Systems.*

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### ***LPR Camera Technology:***

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*The CitySync LPR cameras offer cost effective solutions for license capture-24 hours a day. The housings complement CitySync's modular design philosophy offering a wide range of solutions within two innovative designs. The cameras are designed to work with the Infra Red retro reflective properties of number plates. The lighting and filtering technologies employed overcome issues associated with traditional CCTV cameras such as headlight glare.*